

## Be Heard

You have a right to comment. You do not have to attend.

READ CAREFULLY

# NOTICE OF FILING AND PUBLIC HEARINGS

Insert Case Name  
Docket No. Insert Docket No.

## Why is this Notice Important?

- Insert Company name and brief description of their request.
- The Public Service Commission (PSC) has scheduled public hearings in this case and will decide what rates the utility can charge.
- Insert Company Name has requested the following:
  - (Insert any important requests that directly affect consumers.)
- The case was filed according to S.C. Code Ann. Section 58-5-240 and S.C. Code Ann. Regs. 103-712.4.A and 103-512.4.A; and, these hearings have been scheduled according to S.C. Code Ann. Section 58-5-240 and S.C. Code Ann. Regs. 103-817.

For the Company's complete proposal visit: (Insert entire link here.)

For the entire Case visit: (Insert entire link here.)

## When Will the PSC Hear the Utility's Case?

\*The utility's case will be heard after the Customer Public Hearing.

**When:** Click or tap to enter a date. at Insert Time. This hearing is virtual unless changed by the Commission.

**Where:** 101 Executive Center Drive, Hearing Room, Columbia, South Carolina 29210

**Livestream:** <https://www.sctv.org/live/public-service-commission>

## Who Can I Talk to About This Notice?

Insert Company Name	Insert Company Phone No.
Office of Regulatory Staff	803-737-5230 or 1-800-922-1531
Department of Consumer Affairs	803-734-4200 or 1-800-922-1594
Public Service Commission	803-896-5100

## See Other Side for Ways to Get Involved in the Case



## How Can I Participate in this Case?

A customer may participate in the case by any or all three ways listed below.

### Option A: File a Letter of Protest by

- Email [contact@psc.sc.gov](mailto:contact@psc.sc.gov); or
- Mail to 101 Executive Center Drive, Suite 100, Columbia, SC 29210.

More information is available here: <https://psc.sc.gov/consumer-info/file-letter-protest>

### Option B:

Attend public hearings **before** the PSC hears the Company's request and other Parties' requests. If you are interested in providing comments and/or attending the public hearing, **you must pre-register**. See below:

Dates and Times for Public Hearings:	
<a href="#">Click or tap to enter a date.</a> Morning Session: 9 a.m. to 1 p.m. Evening Session: 4 p.m. to 8 p.m.	<i>Only if needed</i> <a href="#">Click or tap to enter a date.</a> Morning Session: 9 a.m. to 1 p.m. Evening Session: 4 p.m. to 8 p.m.
Location of Hearings:	
<b>In-person:</b> 101 Executive Center Drive Hearing Room Columbia, SC 29210	<b>Virtual Access:</b> Watch Live at <a href="https://www.sctv.org/live/public-service-commission">https://www.sctv.org/live/public-service-commission</a> , <b>-OR-</b> <b>Call-In to Listen:</b> 1-855-797-9485, Enter meeting passcode, when prompted: <b>2317 806 6099</b>

**Deadline to pre-register: 4:00 p.m. on** [Click or tap to enter a date.](#) Each testimony is limited to three (3) minutes, so everyone can be heard. All testimony will be given under oath. Testimony becomes part of the case/official record. If you would like to speak, you may sign up in one of three ways:

- E-mail [communications@psc.sc.gov](mailto:communications@psc.sc.gov); or
- Complete the following survey: (<https://www.surveymonkey.com/r/LKB6XPY>) or
- Call **803-896-5133**

### Option C:

File a Petition to Intervene. An Intervenor becomes a party in the case. Intervenors have the right to testify, cross-examine witnesses, appeal the Commission's Final Decision, and must follow the Commission's Rules of Practice and Procedure. To intervene, you must:

- Email a Petition to Intervene to [contact@psc.sc.gov](mailto:contact@psc.sc.gov) no later than [Click or tap to enter a date.](#); or
- Mail a Petition to Intervene to 101 Executive Center Drive, Suite 100, Columbia, SC 29210 no later than [Click or tap to enter a date.](#) Please include your email address.

**\*\*You must give a copy of your Petition to Intervene to all Parties in this case. Petitions to intervene must meet the requirements of Commission Regulation 103-825 and must be approved by the Commission.**

Persons seeking further information about these procedures should contact the Commission at **803-896-5100** or visit its website at [www.psc.sc.gov](http://www.psc.sc.gov).

